

Government of the People's Republic of Bangladesh
Directorate General of Drug Administration
Aushad Bhaban, Mohakhali, Dhaka-1212
Mohakhali, Dhaka-1212, Bangladesh
www.dgda.gov.bd

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Date: 24/03/2024

Ref. Memo No. DGDA/Admin/40-1/08 (Part-1)/529, Date: 25/05/2023

Subject: Notification to launching PViMS for Adverse Events Reporting

With reference to the memo mentioned above, we are pleased to announce launching of a web-based online Adverse Event reporting tool (PViMS) of DGDA for Pharmacovigilance reporting. It is available on the DGDA Website (link: <http://pv.dgda.gov.bd/security/landing>). The system is in line with the recommendations of WHO assessors as per 2021 WHO GBT assessment for DGDA.

This reporting tool was developed by DGDA with the technical assistance of USAID MTaPS Program and started piloting in May 2023 through a series of workshops, comprehensive training program and User Acceptance Test (UAT) for MAHs including members of Bangladesh Association of Pharmaceutical Industries (BAPI). From the pilot phase, DGDA received some customer feedback which were addressed accordingly. In November 2023, about 80 MAHs, a few hospitals, and the evaluation committees (ADRM cell, TSC and ADRAC) were trained on this reporting tool.

We appreciate your cooperation and look forward to your successful use of the PViMS. For any assistance related to the software operation, the DGDA Pharmacovigilance department and the PViMS technical team is available to provide support using the Live ChatBot system. Moreover, one can find and download his/her previously submitted Yellow Card using the reporters' phone number with an OTP verification from the PViMS dashboard (<https://pvimsdashboard.com/my/portal>). The user manual is also accessible from the same platform (<https://pvimsdashboard.com/user/guideline>).

Major General Mohammad Yousuf

Director General

Directorate General of Drug Administration

Phone: 02222-80803

Email: dgda.gov@gmail.com

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